



# HIGH FIDELITY WRAPAROUND VENDOR AND CARE COORDINATION NETWORK DIRECTORY

2020

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# ACCESS of WNY

601 Ridge Road, Suite 201 • Lackawanna, NY 14218

**Agency Mission/Vision:** The mission of ACCESS WNY is to bridge the gap for families and communities by providing education, youth development, immigration and support services, to improve their quality of life. The vision of ACCESS WNY is to empower underserved communities by providing access to resources that create lasting solutions.

## **Vendor Supervisor Contact Information**

Talib Abdullash  
(716) 332-5901  
abdullaht@accesswny.org

**Number of Vendors:** 5

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## **Service Codes Provided:**

4655 Family Peer Advocate  
4658 Youth Peer Advocate  
5205 Adult/Home Skill Builder  
5209 Youth Skill Builder: Group  
5212 Youth Skill Builder  
5523 Tutoring  
5529 Parenting Skills Training: Group  
5532 Parenting Skills Training: Individual  
6055 Family Peer Advocate (Foreign Language)  
6058 Youth Peer Advocate (Foreign Language)  
6205 Adult/Home Skill Builder (Foreign Language)  
6209 Youth Skill Builder: Group (Foreign Language)  
6212 Youth Skill Builder (Foreign Language)  
6523 Tutoring (Foreign Language)  
6529 Parenting Skills Training: Group (Foreign Language)  
6532 Parenting Skills Training: Individual (Foreign Language)

## **Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**

2017 Humanitarian Award, City of Buffalo Executive Chamber Award, Erie County Legislator  
2013 Business of the Year, Senator Kennedy Proclamation Award, Mark Poloncarz Certificate of Appreciation.

# The Arc Erie County New York

30 Wilson Road • Williamsville, NY 14221

**Agency Mission/Vision:** Achieve With Us

## **Vendor Supervisor Contact Information**

Pamela Synor  
(716) 529-3006

psynor@arceriecounty.org

Kevin Penberthy  
(716) 954-0232

kpenberthy@arceriecounty.org

**Number of Vendors:** 5

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## **Service Codes Provided:**

4653 Respite

5205 Adult/Home Skill Builder

5209 Youth Skill Builder: Group

5212 Youth Skill Builder

5523 Tutoring

5529 Parenting Skills Training: Group

5532 Parenting Skills Training: Individual

## **Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**

CQL Accredited Agency

**Additional Information:** We serve those with Intellectual and Emotional Disabilities.

# Buffalo Urban League

15 Genesee Street • Buffalo, NY 14203

**Agency Mission/Vision:** The Buffalo Urban League's mission is to empower African Americans, other minorities and disadvantaged individuals to secure economic self-reliance, parity, power and civil rights.

## Vendor Supervisor Contact Information

Erin Stefanski

(716) 903-1821

(716) 250-2471

estefanski@buffalourbanleague.org

**Number of Vendors:** 21

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## Service Codes Provided:

4653 Respite

5100 Individual Therapy

5101 Individual Risk Reduction Counseling

5110 Family Mental Health Therapy

5130 Art Therapy

5160 In-Home Behavioral Services

5205 Adult/Home Skill Builder

5209 Youth Skill Builder: Group

5212 Youth Skill Builder

5523 Tutoring

5529 Parenting Skills Training: Group

5532 Parenting Skills Training: Individual

6053 Respite (Foreign Language)

6100 Individual Therapy (Foreign Language)

6101 Individual Risk Reduction Counseling  
(Foreign Language)

6110 Family Mental Health Therapy  
(Foreign Language)

6130 Art Therapy (Foreign Language)

6205 Adult/Home Skill Builder (Foreign  
Language)

6209 Youth Skill Builder: Group (Foreign  
Language)

6212 Youth Skill Builder (Foreign Language)

6523 Tutoring (Foreign Language)

6529 Parenting Skills Training: Group  
(Foreign Language)

6532 Parenting Skills Training: Individual  
(Foreign Language)

## Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:

Nurturing Parenting Program (NPP)

# Child & Family Services

844 Delaware Avenue • Buffalo, NY 14209

**Agency Mission/Vision:** Our mission is to strengthen families and promote the well-being of children through prevention, intervention, education and advocacy. Our vision is safe and healthy children, families and communities.

## Vendor Supervisor Contact Information

Sara Moser  
(716) 335-7383 (office)  
(716) 982-2059  
smoser@cfsbny.org

Jianna Jacobbi  
(716) 335-7079 (office)  
(716) 374-0096 (cell)  
jjacobbi@cfsbny.org

**Number of Vendors:** 22

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City, Niagara County

## Service Codes Provided:

4653 Respite  
4655 Family Peer Advocate  
4658 Youth Peer Advocate  
5100 Individual Therapy  
5110 Family Mental Health Therapy  
5160 In-Home Behavioral Services  
5205 Adult/Home Skill Builder  
5209 Youth Skill Builder: Group  
5212 Youth Skill Builder  
5523 Tutoring  
5529 Parenting Skills Training: Group  
5532 Parenting Skills Training: Individual

6053 Respite (Foreign Language)  
6055 Family Peer Advocate (Foreign Language)  
6058 Youth Peer Advocate (Foreign Language)  
6100 Individual Therapy (Foreign Language)  
6110 Family Mental Health Therapy (Foreign Language)  
6205 Adult/Home Skill Builder (Foreign Language)  
6209 Youth Skill Builder: Group (Foreign Language)  
6212 Youth Skill Builder (Foreign Language)  
6523 Tutoring (Foreign Language)  
6529 Parenting Skills Training: Group (Foreign Language)  
6532 Parenting Skills Training: Individual (Foreign Language)

**Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**  
Nurturing Parenting Program provider.

**Additional Information:** Provider of CFTSS (OLP, CPST, PSR, FPSS) and HCBS.

# Community Services for Every1, Inc.

180 Oak Street • Buffalo, NY 14203

**Agency Mission/Vision:** We partner with individuals of all abilities to reach their fullest potential, protecting their rights and promoting their independence and inclusion in our community.

## **Vendor Supervisor Contact Information**

Joseph Vegas  
(716) 896-2180 ext. 352  
jvegas@csevery1.com

**Number of Vendors:** 2

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## **Service Codes Provided:**

4653 Respite  
5205 Adult/Home Skill Builder  
5209 Youth Skill Builder: Group  
5212 Youth Skill Builder

## **Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**

Beyond offering the above Vendor Services, we can engage children, youth and caregivers in an array of skill building, affordable housing, family support and vocational services that are funded through OPWDD and ACCES-VR (among other sources). As appropriate, we can assist both children and caregivers in accessing Health Home care management options. Because of our commitment to person-centered service delivery and continuous quality improvement, Community Services has achieved accreditation from the Council on Quality and Leadership (CQL).

# Community Visions

103 Princeton Blvd. • Kenmore, NY 14217

**Agency Mission/Vision:** Community Visions is committed to strengthening and bridging families to their own communities through the delivery of trauma informed care services.

## **Vendor Supervisor Contact Information**

Susan Andersen-Strait

(716) 597-6989

sastrait@gmail.com

**Number of Vendors:** 15

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## **Service Codes Provided:**

5100 Individual Therapy

5110 Family Mental Health Therapy

5130 Art Therapy

5160 In-Home Behavioral Services

5205 Adult/Home Skill Builder

5209 Youth Skill Builder: Group

5212 Youth Skill Builder

5532 Parenting Skills Training: Individual



# Compass House

1451 Main Street • Buffalo, NY 14209

**Agency Mission/Vision:** We provide shelter and services for runaway and homeless youth.

## **Vendor Supervisor Contact Information**

Lisa Freeman

(716) 886-1351

lfreeman@compasshouse.org

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City, All of Erie County

## **Service Codes Provided:**

5209 Youth Skill Builder: Group

5212 Youth Skill Builder

# Families' Child Advocacy Network

135 Delaware Avenue, Ste 307 • Buffalo, NY 14202

**Agency Mission/Vision:** Making Lives Infinitely Better. Parenting is incredibly challenging, particularly when our children have challenges. Families' Child Advocacy Network is composed of people, like you, that needed assistance navigating the available, but hidden, resources that you may be searching for. Our team connects you with the right professionals that have helped many others like you to find resolution to today's challenges and assist in preparing your family for what is around the corner.

## Vendor Supervisor Contact Information

Craig Douglass  
(716) 884-2599  
c.douglass@fcanwny.org

Tanya Hernandez  
(716) 884-2599  
t.hernandez@fcanwny.org

**Number of Vendors:** 14

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## Service Codes Provided:

4655 Family Peer Advocate  
4658 Youth Peer Advocate  
5205 Adult/Home Skill Builder  
5209 Youth Skill Builder: Group  
5212 Youth Skill Builder  
5529 Parenting Skills Training: Group  
5532 Parenting Skills Training: Individual  
6055 Family Peer Advocate (Foreign Language)  
6058 Youth Peer Advocate (Foreign Language)  
6205 Adult/Home Skill Builder (Foreign Language)  
6209 Youth Skill Builder: Group (Foreign Language)  
6212 Youth Skill Builder (Foreign Language)  
6529 Parenting Skills Training: Group (Foreign Language)  
6532 Parenting Skills Training: Individual (Foreign Language)

**Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:** All Family Peer Specialists are credentialed or are provisionally credentialed.

**Additional Information:** Our skill builders are young adults who have lived experience. They are in different stages of attending training offered by Youth Power to promote the youth voice within our CSOC.

# The Family 25, Inc.

P.O. Box 106 • Buffalo, NY 14215

## **Vendor Supervisor Contact Information**

Derek Summer

(716) 597-3098

thefamily025@gmail.com

## **Service Codes Provided:**

4653 Respite

4655 Family Peer Advocate

5100 Individual Therapy

5101 Individual Risk Reduction Counseling

5110 Family Mental Health Therapy

5160 In-Home Behavioral Services

5205 Adult/Home Skill Builder

5209 Youth Skill Builder: Group

5212 Youth Skill Builder

5523 Tutoring

5529 Parenting Skills Training: Group

5532 Parenting Skills Training: Individual

6100 Individual Therapy (Foreign Language)

6110 Family Mental Health Therapy (Foreign Language)

# Flower Garden Child Care International

P.O. Box 879 • Buffalo, NY 14205

**Agency Mission/Vision:** Flower Garden Child Care International Inc. (FGCCI) exists to develop and provide programs that promote the wellbeing of refugees and immigrants who have come to America, and for survivors and orphans of war, epidemics, and famine in their regions of origin.

## **Vendor Supervisor Contact Information**

Jean D'Amour Boyi

(716) 512-0451

jeandamourboyi@gmail.com

## **Service Codes Provided:**

4653 Respite

4655 Family Peer Advocate

4658 Youth Peer Advocate

5205 Adult/Home Skill Builder

5209 Youth Skill Builder: Group

5212 Youth Skill Builder

5523 Tutoring

5529 Parenting Skills Training: Group

5532 Parenting Skills Training: Individual

6053 Respite (Foreign Language)

6055 Family Peer Advocate (Foreign Language)

6058 Youth Peer Advocate (Foreign Language)

6205 Adult/Home Skill Builder (Foreign Language)

6209 Youth Skill Builder: Group (Foreign Language)

6212 Youth Skill Builder (Foreign Language)

6523 Tutoring (Foreign Language)

6529 Parenting Skills Training: Group (Foreign Language)

6532 Parenting Skills Training: Individual (Foreign Language)

# Native American Community Services

1005 Grant Street • Buffalo, NY 14214

**Agency Mission/Vision:** To help strengthen individuals and families mentally, emotionally, physically, spiritually, and financially, while also building a greater sense of community. It's our belief that a healthy and thriving Native American population contributes to the vibrancy of the whole Buffalo-Niagara Region!

## **Vendor Supervisor Contact Information**

Patricia Howling  
(716) 874-2797 ext. 388  
(716) 574-4100  
phowling@nacswny.org

**Number of Vendors:** 3

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## **Service Codes Provided:**

4653 Respite  
5205 Adult/Home Skill Builder  
5209 Youth Skill Builder: Group  
5212 Youth Skill Builder  
6205 Adult/Home Skill Builder (Foreign Language)  
6209 Youth Skill Builder: Group (Foreign Language)  
6212 Youth Skill Builder (Foreign Language)

## **Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**

ASQ trained, Foreign Language, American Sign Language

# New Directions Youth and Family Services

4511 Harlem Road, Ste 200 • Amherst, NY 14226

**Agency Mission/Vision:** We help youth & families identify their strengths. Then we help them to use those strengths to overcome challenges and build new skills - creating a foundation of hope, growth, opportunity and personal responsibility. We support the process of self-discovery and encourage the development of meaningful relationships

## Vendor Supervisor Contact Information

Erin Kent  
(716) 998-3647  
ekent@ndyfs.org

Erin Soucise  
(716) 713-0424  
esoucise@ndyfs.org

**Number of Vendors:** 11

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## Service Codes Provided:

5100 Individual Therapy  
5101 Individual Risk Reduction Counseling  
5110 Family Mental Health Therapy  
5160 In-Home Behavioral Services  
5205 Adult/Home Skill Builder  
5212 Youth Skill Builder  
5532 Parenting Skills Training: Individual

## Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:

New Directions WRAP Vendor Program has Nurturing Parenting Program facilitators.

# Our Lady of Victory Human Services

790 Ridge Road • Lackawanna, NY 14218

**Agency Mission/Vision:** Our Lady of Victory Human Services is dedicated to fostering the highest possible quality of life and personal achievement by partnering with children, adults, their families and the community through a diverse array of social, health and human services. OLV strives to be recognized for its service excellence, dedicated staff and community commitment.

## **Vendor Supervisor Contact Information**

Taryn Wilde  
(716) 828-7204

twilde@olvhumanservices.org

Marga McMahon

mmcmahon@olvhumanservices.org

**Number of Vendors:** 7

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## **Service Codes Provided:**

5205 Adult/Home Skill Builder

5209 Youth Skill Builder: Group

5212 Youth Skill Builder

## **Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**

The WAY (Work Appreciation for Youth) Program focuses on the vocational, educational and transition needs of youth and adults in our community. We assist individuals prepare for and maintain community employment. We strive to help each person meet their fullest individual potential in their educational and vocational goals.

# The Rural Outreach Center

730 Olean Road • East Aurora, NY 14052

**Agency Mission/Vision:** Our mission is to assist, empower, and elevate the impoverished rural populations in Southern Erie County and the surrounding areas. We serve with compassion, empathy, and respect for all people.

## Vendor Supervisor Contact Information

Maria Knickerbocker

(716) 335-1495

mknickerbocker@live.com

Kelly Shanahan

kellyshanahan@theroc.co

**Number of Vendors:** 3

**Areas Serviced:** Southtowns, Rural southern WNY

## Service Codes Provided:

5100 Individual Therapy

5101 Individual Risk Reduction Counseling

5205 Adult/Home Skill Builder

5209 Youth Skill Builder: Group

5212 Youth Skill Builder

5529 Parenting Skills Training: Group

5532 Parenting Skills Training: Individual

## Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:

We are a participant-informed empowerment model that uses robust measures to monitor outcomes so that we know we are changing lives.



# Shawn M. Montgomery Community Health Services, Inc.

410 Minnesota Avenue • Buffalo, NY 14215

**Agency Mission/Vision:** To help individuals, families, and communities achieve their full potential in life.

## Vendor Supervisor Contact Information

Shawn M. Montgomery  
(716) 254-7327  
shawn@shawncommunityservices.com

**Number of Vendors:** 10

**Areas Serviced:** City of Buffalo, Northtowns, Southtowns, East of City

## Service Codes Provided:

4653 Respite	6053 Respite (Foreign Language)
4655 Family Peer Advocate	6055 Family Peer Advocate (Foreign Language)
4658 Youth Peer Advocate	6058 Youth Peer Advocate (Foreign Language)
5100 Individual Therapy	6100 Individual Therapy (Foreign Language)
5101 Individual Risk Reduction Counseling	6101 Individual Risk Reduction Counseling (Foreign Language)
5110 Family Mental Health Therapy	6110 Family Mental Health Therapy (Foreign Language)
5130 Art Therapy	6130 Art Therapy (Foreign Language)
5160 In-Home Behavioral Services	6205 Adult/Home Skill Builder (Foreign Language)
5205 Adult/Home Skill Builder	6209 Youth Skill Builder: Group (Foreign Language)
5209 Youth Skill Builder: Group	6212 Youth Skill Builder (Foreign Language)
5212 Youth Skill Builder	6523 Tutoring (Foreign Language)
5523 Tutoring	6529 Parenting Skills Training: Group (Foreign Language)
5529 Parenting Skills Training: Group	6532 Parenting Skills Training: Individual (Foreign Language)
5532 Parenting Skills Training: Individual	

# Independent Clinicians

**Lisa Gratto, LCSW-R**

(716) 836-3452

lgratto53@aol.com

Services Provided:

- 5100 Individual Therapy
- 5110 Family Mental Health Therapy

**Robert Hehir, LMSW**

(716) 946-3777

robhehir@yahoo.com

Services Provided:

- 5100 Individual Therapy
- 5110 Family Mental Health Therapy

**Paul C. Lowman, LCSW**

(716) 886-0801

picopal1@yahoo.com

Services Provided:

- 5100 Individual Therapy
- 5101 Individual Risk Reduction Counseling
- 5110 Family Mental Health Therapy

**Rasheen Powell, LCSW-R**

(716) 266-3724

gartrelldemille@gmail.com

Services Provided:

- 5100 Individual Therapy
- 5101 Individual Risk Reduction Counseling
- 5110 Family Mental Health Therapy

# Care Coordination Agencies

## Child & Family Services

844 Delaware Avenue • Buffalo, NY 14209

### CC Supervisor Contact Information

Kristy Colvin (Wraparound Supervisor)  
(716) 335-7272 (office)  
(716) 970-0075 (cell)  
kcolvin@cfsbny.org

Santana Swan (Wraparound Supervisor)  
(716) 335-7366 (office)  
(716) 374-0155 (cell)  
sswan@cfsbny.org

## Family Help Center (HFWCC)

60 Dingens Street • Buffalo, NY 14206

### CC Supervisor Contact Information

Judy Rafalski (Director)  
(716) 822-0919 ext. 242  
jrafalski@familyhelpcenter.net

Carey Sparbel (Supervisor)  
(716) 822-0919 ext. 255  
csparbel@familyhelpcenter.net

Stephanie Thomas (Supervisor)  
(716) 822-0919 ext. 286 (office)  
(716) 785-0028 (cell)  
stthomas@familyhelpcenter.net

## Family Help Center (Urgent Access/Educational Success)

60 Dingens Street • Buffalo, NY 14206

### CC Supervisor Contact Information

Mary Nathan (Supervisor of Care  
Coordination)  
(716) 822-0919 ext. 228  
mnathan@familyhelpcenter.net

Michael Sagnibene (Director)  
(716) 822-0919 ext. 247 (office)  
(716) 713-4905 (cell)  
msagnibene@familyhelpcenter.net

# Gateway-Longview

10 Symphony Circle • Buffalo, NY 14201

## CC Supervisor Contact Information

Cathy Smith (Director of Preventive Services)  
(716) 783-3115 (office)  
(716) 208-4732 (cell)  
csmith@gateway-longview.org

Ebony Miller (Assistant Director of Preventive Services)  
(716) 783-3193 (office)  
(716) 381-2015 (cell)  
emiller@gateway-longview.org

Brianna Fischer (Supervisor of Preventive Services)  
(716) 783-3100 x3377 (office)  
(716) 364-5430 (cell)  
bfischer@gateway-longview.org

# New Directions Youth & Family Services

4511 Harlem Road, Suite 10 • Amherst, NY 14226

## CC Supervisor Contact Information

Jennifer Wilson (Wraparound Program Manager)  
(716) 529-1124 (office)  
(716) 913-0921 (cell)  
jwilson@ndyfs.org

Kelli Gaiser (Wraparound Supervisor)  
(716) 535-1783 (office)  
(716) 983-9049 (cell)  
kgaiser@ndyfs.org

Destinie Jones (Wraparound Supervisor)  
(716) 343-6578 (office)  
(716) 535-7957 (cell)  
djones@ndyfs.org