



# HIGH FIDELITY WRAPAROUND VENDOR AND CARE COORDINATION NETWORK DIRECTORY

2019

# ACCESS of WNY

601 Ridge Road, Suite 201 • Lackawanna, NY 14218

**Agency Mission/Vision:** The mission of ACCESS WNY is to bridge the gap for families and communities by providing education, youth development, immigration and support services, to improve their quality of life. The vision of ACCESS WNY is to empower underserved communities by providing access to resources that create lasting solutions.

## **Vendor Supervisor Contact Information**

Renee Melton  
(716) 332-5901 ext. 25  
rmelton@accesswny.org

**Number of Vendors:** 5

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 4655 Family Peer Advocate, 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder, 5523 Tutoring, 5529 Parenting Skills Training: Group

**Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:** 2017 Humanitarian Award, City of Buffalo Executive Chamber Award, Erie County Legislator 2013 Business of the Year, Senator Kennedy Proclamation Award, Mark Poloncarz Certificate of Appreciation.

# The Arc Erie County New York

30 Wilson Road • Williamsville, NY 14221

**Agency Mission/Vision:** Achieve With Us

## **Vendor Supervisor Contact Information**

Mary Marranca-Hood

(716) 458-1936

(716) 704-9579

mmarranca-hood@arceriecounty.org

**Number of Vendors:** 15

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 4653 Respite, 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder, 5523 Tutoring

**Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**

CQL Accredited Agency

**Additional Information:** We serve those with Intellectual and Emotional Disabilities.

# Baker Victory Services

790 Ridge Road • Lackawanna, NY 14218

**Agency Mission/Vision:** Baker Victory Services is dedicated to fostering the highest possible quality of life and personal achievement by partnering with children, adults, their families and the community through a diverse array of social, health and human services. Baker Victory Services strives to be recognized for its service excellence, dedicated staff and community commitment.

## Vendor Supervisor Contact Information

Sharon Cavanaugh (Employment and  
Transition Services Director)  
(716) 828-7038  
scavanaugh@bakervictoryservices.org

Taryn Wilde (Supported Employment  
Services Manager)  
(716) 828-7204  
twilde@bakervictoryservices.org

**Number of Vendors:** 7

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder

## Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:

The WAY (Work Appreciation for Youth) Program focuses on the vocational, educational and transition needs of youth and adults in our community. We assist individuals prepare for and maintain community employment. We strive to help each person meet their fullest individual potential in their educational and vocational goals.

# Buffalo Urban League

590 Riley Street • Buffalo, NY 14208

**Agency Mission/Vision:** The Buffalo Urban League's mission is to empower African Americans, other minorities and disadvantaged individuals to secure economic self-reliance, parity, power and civil rights.

## **Vendor Supervisor Contact Information**

Erin Stefanski

(716) 903-1821

(716) 250-2471

estefanski@buffalourbanleague.org

**Number of Vendors:** 29

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 4653 Respite, 5100 Individual Therapy, 5101 Individual Risk Reduction Counseling, 5110 Family Mental Health Therapy, 5130 Art Therapy, 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder, 5523 Tutoring, 5529 Parenting Skills Training: Group, 5532 Parenting Skills Training: Individual, 6053 Respite (Foreign Language), 6100 Individual Therapy (Foreign Language), 6101 Individual Risk Reduction Counseling (Foreign Language), 6110 Family Mental Health Therapy (Foreign Language), 6130 Art Therapy (Foreign Language), 6205 Adult/Home Skill Builder (Foreign Language), 6209 Youth Skill Builder: Group (Foreign Language), 6212 Youth Skill Builder (Foreign Language), 6523 Tutoring (Foreign Language), 6529 Parenting Skills Training: Group (Foreign Language), 6532 Parenting Skills Training: Individual (Foreign Language)

## **Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**

H.O.P: Hands on Parenting utilizes Common Sense Parenting curriculum and is recognized by Erie County Family Court to satisfy court mandated parenting classes

# Child & Family Services

844 Delaware Avenue • Buffalo, NY 14209

**Agency Mission/Vision:** Our mission is to strengthen families and promote the well-being of children through prevention, intervention, education and advocacy. Our vision is safe and healthy children, families and communities.

## **Vendor Supervisor Contact Information**

Sara Moser  
(716) 335-7383  
smoser@cfsbny.org

**Number of Vendors:** 35

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 4653 Respite, 4655 Family Peer Advocate, 4658 Youth Peer Advocate, 5100 Individual Therapy, 5110 Family Mental Health Therapy, 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder, 5523 Tutoring, 5529 Parenting Skills Training: Group, 5532 Parenting Skills Training: Individual, 6053 Respite (Foreign Language), 6055 Family Peer Advocate (Foreign Language), 6058 Youth Peer Advocate (Foreign Language), 6100 Individual Therapy (Foreign Language), 6110 Family Mental Health Therapy (Foreign Language), 6205 Adult/Home Skill Builder (Foreign Language), 6209 Youth Skill Builder: Group (Foreign Language), 6212 Youth Skill Builder (Foreign Language), 6523 Tutoring (Foreign Language), 6529 Parenting Skills Training: Group (Foreign Language), 6532 Parenting Skills Training: Individual (Foreign Language)

# Community Services for Every1, Inc.

180 Oak Street • Buffalo, NY 14203

**Agency Mission/Vision:** We partner with individuals of all abilities to reach their fullest potential, protecting their rights and promoting their independence and inclusion in our community.

## **Vendor Supervisor Contact Information**

Joseph Vegas

(716) 896-2180 ext. 352

jvegas@csevery1.com

**Number of Vendors:** 2

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 4653 Respite, 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder

## **Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**

Beyond offering the above Vendor Services, we can engage children, youth and caregivers in an array of skill building, affordable housing, family support and vocational services that are funded through OPWDD and ACCES-VR (among other sources). As appropriate, we can assist both children and caregivers in accessing Health Home care management options. Because of our commitment to person-centered service delivery and continuous quality improvement, Community Services has achieved accreditation from the Council on Quality and Leadership (CQL).

# Community Visions

103 Princeton Blvd. • Kenmore, NY 14217

**Agency Mission/Vision:** Community Visions is committed to strengthening and bridging families to their own communities through the delivery of trauma informed care services.

## Vendor Supervisor Contact Information

Susan Andersen-Strait

(716) 597-6989

sastrait@gmail.com

**Number of Vendors:** 10

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 4655 Family Peer Advocate, 5100 Individual Therapy, 5101 Individual Risk Reduction Counseling, 5110 Family Mental Health Therapy, 5130 Art Therapy, 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder, 5529 Parenting Skills Training: Group, 5532 Parenting Skills Training: Individual

---

# Compass House

1451 Main Street • Buffalo, NY 14209

**Agency Mission/Vision:** We provide shelter and services for runaway and homeless youth.

## Vendor Supervisor Contact Information

Lisa Freeman

(716) 886-1351

lfreeman@compasshouse.org

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City, All of Erie County

**Service Codes Provided:** 4658 Youth Peer Advocate, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder



# Families' Child Advocacy Network

135 Delaware Avenue, Ste 307 • Buffalo, NY 14202

**Agency Mission/Vision:** Making Lives Infinitely Better. Parenting is incredibly challenging, particularly when our children have challenges. Families' Child Advocacy Network is composed of people, like you, that needed assistance navigating the available, but hidden, resources that you may be searching for. Our team connects you with the right professionals that have helped many others like you to find resolution to today's challenges and assist in preparing your family for what is around the corner.

## Vendor Supervisor Contact Information

Craig Douglass  
(716) 884-2599  
c.douglass@fcanwny.org

Tanya Hernandez  
(716) 884-2599  
t.hernandez@fcanwny.org

**Number of Vendors:** 14

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 4658 Youth Peer Advocate, 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5532 Parenting Skills Training: Individual, 6055 Family Peer Advocate (Foreign Language), 6058 Youth Peer Advocate (Foreign Language), 6205 Adult/Home Skill Builder (Foreign Language), 6209 Youth Skill Builder: Group (Foreign Language), 6212 Youth Skill Builder (Foreign Language), 6529 Parenting Skills Training: Group (Foreign Language), 6532 Parenting Skills Training: Individual (Foreign Language)

**Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:** All Family Peer Specialists are credentialed or are provisionally credentialed.

**Additional Information:** Our skill builders are young adults who have lived experience. They are in different stages of attending training offered by Youth Power to promote the youth voice within our CSOC.

# The Family 25, Inc.

P.O. Box 106 • Buffalo, NY 14215

## **Vendor Supervisor Contact Information**

Derek Summer

(716) 597-3098

thefamily025@gmail.com

---

# Flower Garden Child Care International

P.O. Box 879 • Buffalo, NY 14205

**Agency Mission/Vision:** Flower Garden Child Care International Inc. (FGCCI) exists to develop and provide programs that promote the wellbeing of refugees and immigrants who have come to America, and for survivors and orphans of war, epidemics, and famine in their regions of origin.

## **Vendor Supervisor Contact Information**

Jackie Bemeriki

(716) 512-0448

flowergardenchildcare@gmail.com

# Lisa Gratto, LCSW-R

(Independent Clinician)

## **Contact Information**

Lisa Gratto

(716) 836-3452

lgratto53@aol.com

---

# Robert Hehir

(Independent Clinician)

## **Contact Information**

Robert Hehir

(716) 946-3777

robhehir@yahoo.com

---

# Paul Lowman, LCSW

(Independent Clinician)

## **Contact Information**

Paul Lowman

(716) 886-0801

picopal1@yahoo.com

# Native American Community Services

1005 Grant Street • Buffalo, NY 14214

**Agency Mission/Vision:** To help strengthen individuals and families mentally, emotionally, physically, spiritually, and financially, while also building a greater sense of community. It's our belief that a healthy and thriving Native American population contributes to the vibrancy of the whole Buffalo-Niagara Region!

## **Vendor Supervisor Contact Information**

Patricia Howling  
(716) 874-2797 ext. 388  
phowling@nacswny.org

**Number of Vendors:** 1

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 4653 Respite, 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder

**Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**  
ASQ Trained

# New Directions Youth and Family Services

4511 Harlem Road, Ste 200 • Amherst, NY 14226

**Agency Mission/Vision:** We help youth & families identify their strengths. Then we help them to use those strengths to overcome challenges and build new skills - creating a foundation of hope, growth, opportunity and personal responsibility. We support the process of self-discovery and encourage the development of meaningful relationships

## Vendor Supervisor Contact Information

Erin Kent  
(716) 839-1392 ext. 204  
ekent@ndyfs.org

Bob Schenk  
(716) 839-1392 ext. 204  
bschenk@ndyfs.org

**Service Codes Provided:** 4653 Respite, 5100 Individual Therapy, 5101 Individual Risk Reduction Counseling, 5110 Family Mental Health Therapy, 5205 Adult/Home Skill Builder, 5212 Youth Skill Builder, 5523 Tutoring, 5532 Parenting Skills Training: Individual

---

## Rasheen Powell, LCSW-R

(Independent Clinician)

### Contact Information

Rasheen Powell  
(716) 266-3724  
gartrelldemille@gmail.com

# The Rural Outreach Center

730 Olean Road • East Aurora, NY 14052

**Agency Mission/Vision:** Our mission is to assist, empower, and elevate the impoverished rural populations in Southern Erie County and the surrounding areas. We serve with compassion, empathy, and respect for all people.

## **Vendor Supervisor Contact Information**

Maria Knickerbocker

(716) 335-1495

mknickerbocker@live.com

Kelly Shanahan

kellyshanahan@theroc.co

**Number of Vendors:** 3

**Areas Services:** Southtowns, Rural southern WNY

## **Agency Awards, Certifications, Specializations, or Evidenced-Based Programs/Models Used:**

We are a participant-informed empowerment model that uses robust measures to monitor outcomes so that we know we are changing lives.

# Shawn M. Montgomery Community Health Services, Inc.

410 Minnesota Avenue • Buffalo, NY 14215

**Agency Mission/Vision:** To help individuals, families, and communities achieve their full potential in life.

## **Vendor Supervisor Contact Information**

Shawn M. Montgomery

(716) 254-7327

shawn@shawncommunityservices.com

**Number of Vendors:** 10

**Areas Services:** City of Buffalo, Northtowns, Southtowns, East of City

**Service Codes Provided:** 4653 Respite, 4655 Family Peer Advocate, 4658 Youth Peer Advocate, 5100 Individual Therapy, 5101 Individual Risk Reduction Counseling, 5110 Family Mental Health Therapy, 5130 Art Therapy, 5205 Adult/Home Skill Builder, 5209 Youth Skill Builder: Group, 5212 Youth Skill Builder, 5523 Tutoring, 5529 Parenting Skills Training: Group, 5532 Parenting Skills Training: Individual, 6053 Respite (Foreign Language), 6055 Family Peer Advocate (Foreign Language), 6058 Youth Peer Advocate (Foreign Language), 6100 Individual Therapy (Foreign Language), 6101 Individual Risk Reduction Counseling (Foreign Language), 6110 Family Mental Health Therapy (Foreign Language), 6130 Art Therapy (Foreign Language) 6205 Adult/Home Skill Builder (Foreign Language), 6209 Youth Skill Builder: Group (Foreign Language), 6212 Youth Skill Builder (Foreign Language), 6523 Tutoring (Foreign Language), 6529 Parenting Skills Training: Group (Foreign Language), 6532 Parenting Skills Training: Individual (Foreign Language)

# Care Coordination AGENICES

---

## Child & Family Services

844 Delaware Avenue • Buffalo, NY 14209

### CC Supervisor Contact Information

Lauren Tamsett (Wraparound Services  
Supervisor)

(716) 335-7365 (office)

(716) 468-0045 (cell)

ltamsett@cfsbny.org

Hope Tuck (Wraparound Services  
Supervisor)

(716) 335-7532 (office)

(716) 468-0053 (cell)

htuck@cfsbny.org

---

## Family Help Center

60 Dingens Street • Buffalo, NY 14206

### CC Supervisor Contact Information

Mary Nathan (Supervisor of Care  
Coordination)

(716) 822-0919 ext. 228

mnathan@familyhelpcenter.net

Brienna Hill (Clinical Director)

(716) 436-6747

bhill@familyhelpcenter.net



# Gateway-Longview

10 Symphony Circle • Buffalo, NY 14201

## **CC Supervisor Contact Information**

Cathy Smith (Director of Care Coordination)

(716) 783-3115 (office)

(716) 208-4732 (cell)

[csmith@gateway-longview.org](mailto:csmith@gateway-longview.org)

---

# New Directions Youth & Family Services

4511 Harlem Road, Suite 10 • Amherst, NY 14226

## **CC Supervisor Contact Information**

Jennifer Wilson (Wraparound Program  
Manager)

(716) 529-1124 (office)

(716) 903-0921

[jwilson@ndyfs.org](mailto:jwilson@ndyfs.org)

Kelli Gaiser (Wraparound Supervisor)

(716) 535-1783 (office)

(716) 983-9049 (cell)

[kgaiser@ndyfs.org](mailto:kgaiser@ndyfs.org)